



# **CHANGE THROUGH MANAGED PROCESSES**

FIL Ref: 201907150



Flight Interiors has over 30 years experience in aircraft interiors cabin upholstery with an outstanding reputation for innovation, integrity and quality.

Flight Interiors is an approved Civil Aviation of New Zealand (CAANZ) company and hold certificates under the following rules:

Part 145 (maintenance)

Part 148 (manufacture)

Part 19f (supply)



### **Change Through Managed Processes**

Flight Interiors has identified our current facility as a risk.

- The building is now too small for our operations
- Forecasted growth means we need more space to develop and support our current customer base
- We do not have space or facilities to hire more staff



### Overview

Both Flight Interiors and the CAANZ have identified the size of the current facility as being boarder line for the companies current operations. Our two organisations have discussed the need to expand.

A decision was made to build a new facility and put together plans and processes around seamlessly achieving this.



### **Assessing Our Options**

Flight Interiors assessed its options for a new location site:

- Building next door on current carpark space
- Building on a site A
- Building on a site B

Factors on the decision included: size, cost and location.

Site B was chosen and after meetings with the Ardmore Airport Company and upon receiving multiple quotes, a contract was signed to build at 100 Harvard Lane.



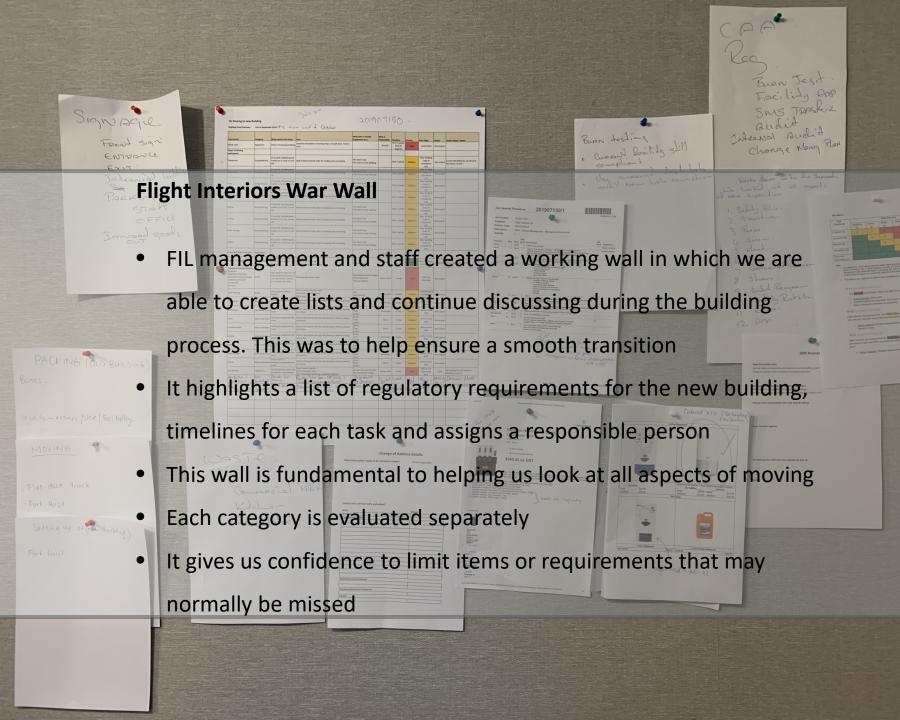
### We Got There By

- Engaging with Staff
- Creating a rough floor plan
- Electrical and security planning
- Future proofing our systems and processes
- Current and future I.T requirements
- A timeline



# THE BIGGEST RISK WAS DOING

**NOTHING!** 





### **Exposition Analysis**

Flight Interiors has reviewed the table of contents of our Exposition and determined areas to be revised.

- 1. Safety Policy and Accountability
- 2. Structure of the Organisation
- Personnel
- 4. Accommodation and Facilities
- 5. Maintenance and Engineering Control
- 6. Technical Records
- 7. Control of Company Exposition and Documentation
- 8. Stores Procedures
- 9. Internal Audit Program
- 10. Safety Risk Management
- 11. Emergency Response
- 12. Appendices



### **Exposition Analysis**

Flight Interiors also looked at each area of the Exposition to determine if there are any risks to the business, both in operating commercially and in regulatory requirements.

SAFETY POLICY AND ACCOUNTABILITY	12
1.1. Safety Policy 1.1.1. Roles and Responsibilities 1.1.2 Safety Goals & Objectives	<b>12</b> 13 15
1.2 Introduction 1.2.1 Just Culture - Protection of the Reporter 1.2.2 Code of Conduct. 1.2.3 Definitions and Abbreviations	16 19 20 21
1.3 Scope of Work	22
1.4 Location and general description of premises	23

Example: From this analysis, we could determine no change from section 1.1 to 1.3, however section 1.4 will require revising.

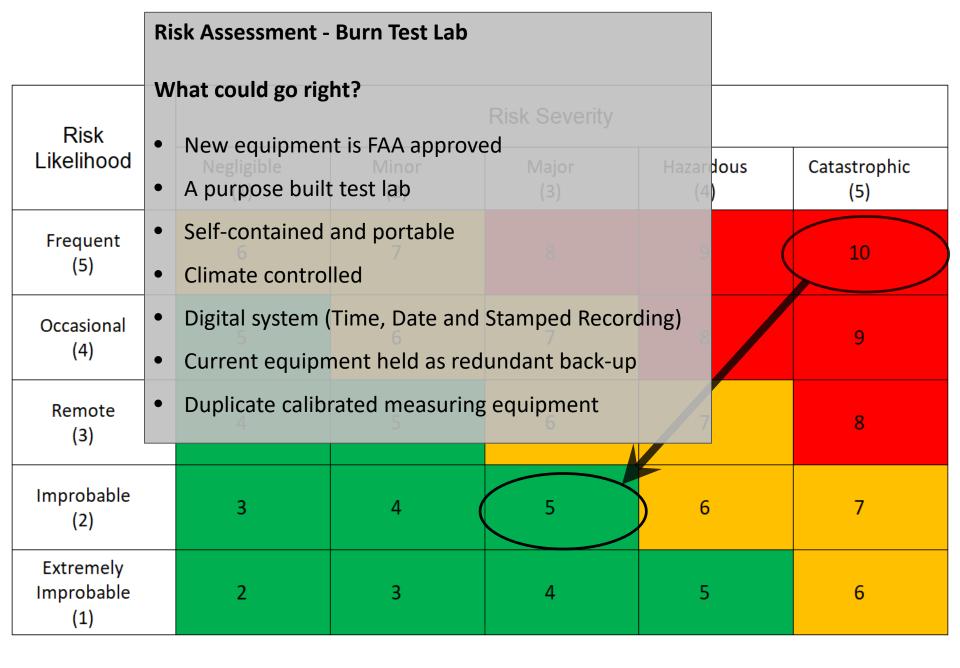


### **Exposition Analysis**

Through this process, we identified 12 elements to analyse. 5 of these were determined as critical to Flight Interiors' daily operations.

- Facility
- Storage of raw materials
- Storage of aircraft parts (completed goods)
- Burn testing
- Hazard Identification (same process)

Risk Likelihood	Risk Severity						
	Negligible (1)	Minor (2)	Major (3)	Hazardous (4)		Catastrophic (5)	
Frequent (5)	Risk Assessme	ent - Burn Test L	ab 8	9		10	
Occasional (4)	-	-	and conditioning	cabinet		9	
Remote (3)	1	ment may not por rrent test equip	erform ment to new fac	ility <sup>7</sup>		8	
Improbable (2)	3	current test equal a room or space	ipment to do the testir	ng 6		7	
Extremely Improbable (1)	• Current eq	uipment is anal	ogue 4	5		6	



### **Risk Assessment - Burn Test Lab**

### Conclusion

After reviewing the perceived risk to Flight Interiors flammability testing, we have concluded that there is no longer a hazard to Flight Interiors' daily operations.

We believe we have inhibited the risk by building a new modern test lab.

The lab will be stand alone helping future proof the testing facility

We will have redundant test and conditioning equipment if needed

Back up staff will be trained to support testing

There will be increased frequency of calibration



### **Exposition Analysis**

This process also helped us to identify areas within our business that needed review:

## **CONTINUOUS IMPROVEMENT!**

This are being added to our Continuous Improvement / Change Management registrar.





# IT DOESN'T HAVE TO BE HARD JUST MANAGED