# Part 19F supply organisation – compliance matrix

The rule references in this compliance matrix have been extracted from the Civil Aviation Rules as the minimum compliance requirements for an applicant for the issue or renewal of a Part 19F certificate of approval for supply.

A completed compliance matrix must be submitted by the applicant for both initial certification and for renewal. Additionally, the certificate holder should maintain an up-to-date compliance matrix to assist with on-going compliance and to support certificate amendment requests.

The purpose of the matrix is to speed up the certification process, ensure every applicable rule requirement has been addressed in the exposition, and reduce the cost of certification by the quick location of required policies or procedures in the applicant’s exposition manual suite.

**All Rules have to be complied with**, but not every rule has to be addressed in the exposition. At least the following rules must be included unless they are not applicable to the operation, in which case they should be annotated N/A. The intention of this matrix is to assist rather than instruct the applicant in an initial application or request for renewal. If, for your operation, compliance is required with a rule not listed in the matrix, please add it to the list and identify the exposition reference.

This matrix needs to be completed by every applicant for a Part 19F certificate of approval for supply and show the exposition pages and paragraph numbers that satisfy the rules in the *Manual references / applicant’s comments* column. Where the applicant does not meet the rule requirement or deems it not applicable, an explanation should be given in this column. **Please note ticks (✓) are not acceptable**.

The completed matrix should accompany the exposition documents and preferably be included as a component of the exposition. The applicant may submit a completed matrix in a different format as long as it includes all the rule references identified below; however, there may be additional processing time required by CAA in cross-referencing requirements.

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| **Applicant:** |  | **CAA participant number:** |  |  |  |
| **Manuals submitted:** |  | **Revision:** |  | **Dated:** |  |

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|  | **Applicant’s comments** | **CAA comments (for CAA use only)** |
| Rule compliance matrix |  |  |
| Company statement page, signed by the Chief Executive |  |  |
| List of effective pages |  |  |
| Record of amendments |  |  |
| Distribution list & copies to be numbered |  |  |
| Contents page |  |  |
| Definitions & abbreviations (not mandatory) |  |  |
| On every page, headers and/or footers to include: |  |  |
| 1. Company name |
| 1. Name of the manual |
| 1. Effective revision and date of the page |
| 1. Page number |
| Index (not mandatory but desirable) |  |  |

| **Rule reference** | **Manual references / applicant’s comments** | **CAA comments (for CAA use only)** |
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| **19.325 Exposition** | | |
| 19.325(a)(1)(i) *CE statement* |  |  |
| 19.325(a)(1)(ii)  *CE statement* |  |  |
| 19.325(a)(2)  [19.317(a)(1)&(2)] *List of senior persons* |  |  |
| 19.325(a)(3)  [19.317(a)(1)&(2)] *Duties and responsibilities* |  |  |
| 19.325(a)(4)  *Organisation chart* |  |  |
| 19.325(a)(5)  *Scope of work* |  |  |
| 19.325(a)(6)  *Locations and facilities* |  |  |
| 19.325(a)(7)  *Environmental conditions* |  |  |
| 19.325(a)(8)  [19.317(a)(3)] *Staffing structure* |  |  |
| 19.325(a)(9)  *Authorisations to other persons for supply* |  |  |
| **Procedures**  19.325(a)(10)(i)-(vi) | *For all exposition-based procedures refer 19.317, 19.321 and 19.323 sections below* |  |
| 19.325(a)(11)  *Control of exposition* |  |  |
| 19.329 *Changes to organisation* |  |  |
| **19.317 Personnel requirements** | | |
| 19.317(b)(1)  *Assessing and maintaining competence* |  |  |
| 19.317(b)(2)  *Written authorisation* |  |  |
| **19.319 Facility requirements** | | |
| 19.319(a)(1)  *Office* |  |  |
| 19.319(a)(2) *Inspection and testing* |  |  |
| 19.319(a)(3)  *Acceptance and dispatch* |  |  |
| 19.319(a)(4) *Storage* |  |  |
| 19.319(b)  *Environmental requirements* |  |  |
| **19.321 Supply control procedures** | | |
| 19.321(a)(1)  *Inspection and testing* |  |  |
| 19.321(a)(2) *Identification and description* |  |  |
| 19.321(a)(3) *Conformity with airworthiness standards* |  |  |
| 19.321(a)(4)  *Release Note or original documents* |  |  |
| 19.321(a)(5)  *Preservation* |  |  |
| 19.321(a)(6)  *Prevention of deterioration* |  |  |
| 19.321(a)(7) *Segregation* |  |  |
| 19.321(a)(8) *Segregation and disposal of non-conforming items* |  |  |
| **Release note**  19.321(b)(1)  *Identified* |  |  |
| 19.321(b)(2)  *Uniquely numbered* |  |  |
| 19.321(b)(3) *Supporting evidence for alternative* |  |  |
| 19.321(b)(4) *Content* |  |  |
| 19.321(b)(5)  *Certified by authorised person* |  |  |
| 19.321(b)(6)  *Format* |  |  |
| 19.325(a)(10)(iii)  *Copy in Exposition* |  |  |
| **19.323 Records** | | |
| 19.323(a)  *Control procedures* |  |  |
| 19.323(b)(1)  *Personnel records* |  |  |
| 19.323(b)(2)  *Special storage facility is functioning* |  |  |
| 19.323(b)(3)  *Defects* |  |  |
| 19.323(b)(4) *Products supplied* |  |  |
| 19.323(b)(5)  *Copies of release notes* |  |  |
| 19.323(b)(6)(i) *Legible and permanent* |  |  |
| 19.323(b)(6)(ii)  *Retention period* |  |  |

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| **Rule reference** | **Manual reference / applicant’s comments** | **CAA comments (for CAA use only)** |
| **Part 12 Accidents, Incidents, and Statistics**  **Subpart B - Notification, investigation, and reporting of occurrences** | | |
| 12.51 & 12.53  *Notification of accident*  *The exposition must clearly outline the process on how you notify CAA of any accident involving an aircraft, if the pilot-in-command is fatally or seriously injured, or if the aircraft is missing.*  12.51 *Notify as soon as practicable.*  12.53 *Submit the approved CAA form; or by a means acceptable to CAA within 10 days of the accident.* |  |  |
| 12.55 & 12.57  *Notification of incident*  *The exposition must describe the process you will undertake to notify CAA of serious incident or an immediate hazard that would impact safety of an aircraft operation.*  12.55 *Notify as soon as practicable.*  12.57 *Submit the approved CAA form; or by a means acceptable to CAA within 14 days of the incident.* |  |  |
| 12.59  *Investigation and reporting*  *The exposition must have a clear description of your internal investigation process and submit a report to CAA within 90 days.* |  |  |  |

**CAA use only**

Case number:       Assessed by:

Date received: DD / MM / YYYY Date accepted: DD / MM / YYYY

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| This matrix was established using the following Parts: | | | |
| **Part** | **Name** | **Amendment no.** | **Effective date** |
| 12 | Accidents, Incidents, and Statistics | Initial issue | 5 April 2025 |
| 19 | Miscellaneous Rules | Initial issue | 5 April 2025 |
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| Other rules or advisory circulars referred to during the assessment by Inspector | | | |
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**Development status control**

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| Revision | Date | Status | Reason for amendment |
| 6 | October 2018 | Final | *unrecorded* |
| 7 | July 2019 | Final | *unrecorded* |
| 8 | December 2023 | Final | Updated Part 12 Accidents, Incidents, and Statistics Subpart B - Notification, investigation, and reporting of occurrences; updated amendment history; general formatting updates |
| 9 | March 2025 | Draft | Updated to reflect the new rules issued under the Civil Aviation Act 2023 (note: **no rule changes** were made to this compliance matrix. The rules referenced in revision 9 are the same as those referenced in revision 8). |
| 10 | April 2025 | Final | Updated to reflect the new rules issued under the Civil Aviation Act 2023 (note: **no rules** were changed in this compliance matrix. The rules referenced in revision 10 are the same as those in revision 9). Other amendments: document name changed to align with CAA's operational policy naming conventions; minor formatting changes; corrections to CAA business terminology eg, a work request is now a case number |