



S O U T H P A C  
i n t e r n a t i o n a l  
g r o u p

# H.O.P & Learning Teams

*To educate, to lead, to inspire...*



## 3-DAY COURSE OVERVIEW

### Never Stop Learning & Improving!

Southpac offers Human & Organisational Performance and Learning Teams Courses across the region led by our fantastic HOP team. The HOP Learning Teams course includes a 1-day Introduction to Human and Organisational Performance (H.O.P Fundamentals) and 2 days focused on Operational Learning, Learning Teams and H.O.P Integration.

The course builds on the work of Todd Conklin, Sidney Dekker, Erik Hollnagel, and Bob Edwards, some of which is introduced in other Southpac Courses (SCI, Safety Investigators). Southpac's HOP course will include a broader range of activities and industry experience to challenge and inspire participants.

HOP is undoubtedly a progressive approach for reviewing and learning from unexpected outcomes as well as everyday normal work. Managers from operations, business improvement, quality and safety will all find this program highly beneficial.

### Course Program

**HOP Fundamentals** - This engaging and practical part of the course takes develops a working knowledge of the H.O.P. (Human Organisational Performance) principles, terminology and methods. H.O.P. also known as Safety Differently moves organisations away from a "compliance only" mindset to asking better questions, seeking understanding and enhancing the performance of everyday work. The basic H.O.P. principles explained in this course are:

1. Error is Normal
2. Blame Fixes Nothing
3. Systems (Context) Drive Behaviours
4. Learning is Vital
5. Response Matters



## COURSE DATES

Dates [here](#)

### Testimonial

*This course was possibly the most engaging, informative and practical course that I have attended for a very long time. We will work to apply the learning's in our workplace...*



Proud Founder and Host Of



*"Tell me and I'll forget; show me and I may remember; involve me and I'll understand."*

*This expression has proven to be more than an old proverb. Southpac prides itself on the quality of its training and involvement and practical demonstration of competency is at the centre of our training ethos.*



SOUTH PAC  
international  
group

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## OUR FACILITATORS



### Andy Shone

Andy's forte is to assist business to create meaningful, powerful connections with HOP, during and post course.



### David Weber

David is a H.O.P Coach & Consultant, applying Human Factors and H.O.P to safety challenges within organisations.



### Libby Bakewell

Her delivery of the HOP course will excite and motivate participants to use their new HOP skills to instigate change.



### Mark Alston

Mark assists clients to develop bespoke programs to drive leadership cultural change.



## OUR CLIENTS



LINK TO COURSE URL



### CONTACT US

admin@southpac.biz

+61 (7) 5533 9988

Unit 2a, 5 Executive Drive,  
Burleigh Waters QLD, 4220

[www.southpacinternational.com](http://www.southpacinternational.com)